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## VOLUNTEERING AND THE CORONAVIRUS

**Have the full peace of mind when booking your volunteer placement abroad with all fees being 100% refundable.**

Although there have been many positive developments around the world and we have started to host volunteers in some of the destinations we work in, the coronavirus outbreak is continuing to cause disruption.

The majority of our local teams are now in a position to start welcoming volunteers again, however there are still a few obstacles to overcome. Although many of the destinations we work in are listed on the safe to travel list, several airports still remain closed and visas are not being issued. On the other hand, we have many destinations where the borders are open and welcoming international tourists, but the UK government are still advising against 'all but essential travel'.

It really is just a matter of time before the countries we support are both present on the safe to travel list and open their borders. With this in mind, we hope that by the end of the year the vast majority of our programmes will be fully operational and everyone cannot wait to start receiving your much-needed support.

If you have any concerns about volunteering abroad with The Mighty Roar in the future, then please have a good read through all of the information provided below – where hopefully all of your questions have been answered.

### **What is your refund policy when booking a volunteer placement?**

We have relaxed our standard terms and conditions for all applications / bookings made between the 16<sup>th</sup> October 2020 and the 31<sup>st</sup> December 2020 – giving you total peace of mind when booking.

Any fees paid towards your volunteer trip (including the initial registration fee) will be fully refundable if you cannot travel due to the Coronavirus pandemic. This will be applicable if there are 60 days or less before your start date and you cannot travel / volunteer because



the borders of the destination you were due to be volunteering in are closed or if the UK Foreign Commonwealth Office advise all but essential travel there.

On top of the above, all volunteers (regardless of when you booked) are able to amend their start dates, duration, programme and destination easily and for free.

If you have previously booked a placement (outside of the above dates mentioned), then our standard terms and conditions will apply and can be found on our website.

### **What programmes are currently affected by the Coronavirus?**

We have made the difficult decision to recommend that everyone travelling before the 30<sup>th</sup> November 2020 to postpone to a later date or to cancel.

We are constantly monitoring the situation around the world and we will continue to make regular announcements and to update this document with the latest information about all of our programmes.

### **I'm looking to volunteer with The Mighty Roar in the near future, is there anything I need to know?**

We are delighted to have started accepting applications to volunteer once again. We appreciate that the pandemic has caused major disruption to everyone's lives and that travel is a little uncertain in the coming months.

We have been keeping a close eye on the involving situation around the world and after speaking with our local teams we have come up with a rough guide for each destination. Please note, this is by no means official, just information gathered by the local governments and media. The below information is just a guide and is being shared to give a rough idea of when you may expect to start travelling again.

**Tenerife** – Able to host volunteers now.

**Greece** – Able to host volunteers now.

**Bali** – Estimated to open borders in January 2021.

**Cambodia** - On the UK safe to travel list, just awaiting the borders to open. Estimated January 2021.

**Costa Rica** – Estimated to open borders in time for the turtle laying season (March 2021).

**Ghana** – Borders are open and Ghana are welcoming international travellers, just waiting to be listed on the UK safe to travel list.

**India** – Estimated to open borders in November.

**Namibia** – Borders are open and Namibia are welcoming international travellers, just waiting to be listed on the UK safe to travel list.

**Nepal** - Estimated to open borders sometime in November.

**South Africa** – Borders are open and South Africa are welcoming international travellers, just waiting to be listed on the UK safe to travel list.



**Sri Lanka** – On the UK safe to travel list, just awaiting the borders to open. Estimated November 2020.

**Tanzania** – Borders are open and Tanzania are welcoming international travellers, just waiting to be listed on the UK safe to travel list.

**Thailand** – On the UK safe to travel list, just awaiting the borders to open. Estimated December 2020.

**Vietnam** – On the UK safe to travel list, just awaiting the borders to open. Estimated November 2020.

**Zimbabwe** – Borders are open and Zimbabwe are welcoming international travellers, just waiting to be listed on the UK safe to travel list.

### **I'm due to pay my remaining programme fee shortly, what should I do?**

Our standard terms and conditions have meant that all remaining fees are due no less than 60 days before your programme start date. As it stands, we are relaxing all payment deadlines until further news is announced and you will not need to pay for any programme fees or optional extras (including weekend trips) until we know trips will be going ahead.

### **Can I postpone my placement without any charge?**

We are offering increased flexibility with regards to any changes that you choose to make due to the coronavirus. At this moment in time and in light of the current situation, you can make any changes to your volunteer application easily and for free. If you are looking to make any changes to your upcoming volunteering trip, then please get in contact with us via email – [hello@themightyroar.co.uk](mailto:hello@themightyroar.co.uk).

